

Rutland Medical Center appeal letter
August 19, 2011

September 2011

Ms. Margaret Edwards
Gorham Bridge Rd.
7D Templewood Ct.
Rutland, VT 05701-5607

Dear Ms. Edwards,

One of the many privileges of leading Rutland Regional Medical Center is the opportunity to see the heart of this community – and to learn what this hospital means to people on a daily basis.

A hospital is central to its community, and that's particularly true here in Rutland. I'm reminded of just what this institution represents every time I read a letter from a grateful patient or family member. Here are the kinds of sentiments that members of this community have shared with me in deeply personal terms:

- *From the moment I arrived at the ER, I was treated with great concern and compassion. I could not ask for better care or friendlier nurses.*
- *Your quick actions gave my husband a chance for recovery. Your staff was not only so very qualified but I could feel how very concerned and caring they were. They took time to explain to me what was happening and they showed their kindness at a time when it was needed and so appreciated.*
- *I could not praise this medical facility enough! They were always very kind, caring and compassionate. You can be very proud of your medical and nursing staff whose care to patients is above reproach.*

Rutland Regional Medical Center has been a vital part of this community for more than 100 years – a place where life begins and health is restored and the aged and infirm are treated with dignity and respect. The human touch is combined with the latest technology and cutting-edge treatment – giving our community the compassionate, exceptional care it deserves.

That kind of care is only possible because donors like you have supported this hospital financially from the very beginning. This community has invested in health for generations, and those investments pay off every day in the smiles (and letters) of grateful patients.

- *I recently had surgery and was so overwhelmed by the compassion and attention given to me by the staff. I am a volunteer at RRMCC but this time as a patient I really experienced "the hometown touch."*

At Rutland Regional Medical Center, we have a philosophy that begins with you: *your health, your well-being, your hospital*. We realize you have choices in your charitable giving, and we appreciate that you have chosen to support the best in health in this community.

Today, help us provide all the heart . . . all the expertise . . . all the time. . . with your gift. Thank you in advance!

Sincerely,

Thomas W. Huebner
President

P.S. Your gift of any size helps us continue to provide great care for this entire region.
Can I count on you to support us today?